

# CSR Martini Product Warranty Overview

<b>Product Type</b>	Martini Absorb - MAB - MSB - PRIME - Easy Baffle	dECO Acoustics Range	Martini Thermal & Acoustic Batts	Verto <sup>(TM)</sup> Hardware
<b>Warranty Period from date of purchase</b>	15 Years	15 Years	70 Years	5 Years

CSR Martini Pty Limited (ACN 144 714 938) ("CSR Martini") warrants that CSR Martini products are free from any defects in manufacture and materials, subject to the conditions and exclusions set out in this warranty document, and shall not materially degrade for a period of time from the date of purchase.

## Making a Warranty Claim

Notification of a warranty claim must be made to CSR Martini prior to any return or attempted rectification of the CSR Martini products. CSR Martini must be given a reasonable opportunity to inspect the alleged fault in-situ. Failure to do so may result in voiding this warranty.

To make a claim under this warranty, you must contact CSR Martini at 4 Macdonald Road, Ingleburn NSW 2565 or martinienquiries@csr.com.au or 1300 767 776. All expense of making a warranty claim will be borne by the person making the claim. CSR Martini will require reasonable documentation supporting the claim to be provided.

## Remedies

In the event that a CSR Martini product fails to meet the terms of the Warranty referred to above, and such failure is caused by the direct result of a defect in the insulation material, CSR Martini will at its option repair or replace the CSR Martini insulation product or refund the original invoice value of the product.

To the maximum extent allowed by law, CSR Martini are not liable for any expenses or back charges including labour and transport associated with replacement of defective product. CSR Martini reserves the right to charge for any service on product not covered by this warranty.

This Warranty does not exclude, restrict or modify the application of any condition, warranty; guarantee, right or remedy conferred or implied under any provision of any statute including the Competition and Consumer Act 2010 (Cth) where to do so would contravene the relevant statute.

## Consumer Law

The warranties above are provided in addition to other rights and remedies available in respect of the acquisition of products by a "consumer" (as defined in the Competition and Consumer Act 2010 (Cth)).

The following applies in respect of Australian sales to a 'consumer' as set out in the Competition and Consumer Act 2010 (Cth): our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.